

Our Latest Customer Reviews



Creating an amazing design is only part of the journey. There are a great number of details along the way we which we strive to take good care of. This is genuinely very important to us. We're grateful to all our customers who have taken the time to review us. Below are our latest. All have been left independently on review sites and all are real (we've included every single one of them including the low ones). We have also recorded where the review has been left so you can check them out for yourself at their source if you wish.

Review left on	When	For store	Left by	Comments " "	Our customer scored us
Google	Feb-19	Horsham	Jignesh Gosrani	<i>The Kitchen Store Horsham installed our Kitchen last summer. Cat, Zach and Jess (in the office) and Harry (fitter) were all great. When problems arose due to incorrect measurements - these were resolved quickly and without fuss. The Kitchen looks great and we are pleased with it. Thanks. Jin and Rebecca</i>	5.0
Google	Feb-19	Horsham	Michael Lloyd	<i>From start to finish we could not have had better service. Despite changing designs a number of times and even after the builders got a measurement wrong, Kat and her team took this in their stride and provided us with a superb and beautifully designed kitchen, utility room and dog room admired by all who see it. Well done to Kat and Zak and many thanks.</i>	5.0
Google	Feb-19	Horsham	Russell Gore	<i>Overpriced but worth a look. Response from the owner Dear Russell, thank you for your 5-star review! We cannot see any quotes in your name just yet, but for your info our kitchens start at around £8k. A typical kitchen from our Horsham store is in the £15k-£20k bracket. Please let us know if we can help! Many thanks.</i>	5.0
Google	Feb-19	Lancing	Darren Greenfield	<i>No good. Response from the owner. Dear Darren, customer care is genuinely very important to us and we're concerned to have received your review. However, having immediately checked our records we do not have any customers of your name. We believe your review has been left by mistake? Please contact us on 01902 524242 if we can assist in any way.</i>	1.0
Google	Feb-19	Brighton & Hove	Michael Lloyd	<i>[no message]</i>	5.0
Google	Feb-19		Jim Strivens	<i>We called into the Hove store just to look to see what they had to offer, Kevin designed a layout after several meetings this got adjusted to meet our needs which is not surprising as our kitchen is split between 3 rooms, this was no trouble and all done efficiently. The kitchen was delivered on time and the fitter was fantastic. All in all a professional job.</i>	5.0
Google	Feb-19	Brighton & Hove	Raoul	<i>I'm really happy with my kitchen. It's exactly what I had in mind. Thank you.</i>	5.0
Google	Feb-19	Lancing	Muriel Walker	<i>We are very satisfied with the service and end product provided by The Kitchen Store. Throughout the process Mark was very attentive and helpful and Dave certainly knows how to construct and project manage a kitchen! Both were first class and we have no hesitation in recommending The Kitchen Store for quality and value for money.</i>	5.0
Houzz	Feb-19	Horsham	HU-240851540	<i>Start to finish the service was superb. From my initial enquiry and then throughout the entire process Cat in the kitchen Store was faultless, professional and helpful. Assisted by Zac any enquiry was promptly and efficiently dealt with. The estimated time scales were met precisely and Dave the fitter was excellent. I am delighted with the kitchen and recommend without reservation the Kitchen Store.</i>	5.0
Google	Jan-19	Horsham	Ali Cranford	<i>Mark, Cat, Zach and Sian provided an excellent and high level of customer service, and we are very pleased with our new kitchen.</i>	5.0
Google	Jan-19	Brighton & Hove	Neil Grant	<i>Great choice of products and warm and friendly service from inspirational design to installation. Great fitters too, who coped brilliantly with our old and wonky house to produce a stunning modern showroom finish. Much admired by our visitors in particular is the Stone Ash wood option which I had found hard to find anywhere in the marketplace. Highly recommended.</i>	5.0
Google	Jan-19	Brighton & Hove	Mike Gibbons	<i>Kev at the Hove store took us patiently through all the options on designs, materials and storage needs offering very sound advice when asked but never pushy. After scrupulous measurements of the space he came up with a detailed plan exactly meeting our needs and it has all fitted like a glove! The units and worktops are great quality and professionally organised and delivered. Super overall experience - very happy and would highly recommend.</i>	5.0
Google	Jan-19	Lancing	Daniel Hughes	<i>[no message]</i>	5.0
Houzz	Dec-18		HU-23401344	<i>Highly recommended. Lovely range to choose from; friendly and helpful service right through. Looks superb. Designers and fitters coped brilliantly with anything the old period building could throw at them. The pale toned M23 Stone Ash cupboard wood effect finish in particular is much admired and I found it hard to better this tone having searched the market.</i>	5.0

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Google	Dec-18	Brighton & Hove	Les Pond	<i>Well this is a belated recommendation because we wanted to see how well it all worked. We're delighted to say the layout and design is so much better, and it still looks as good as when Harry & Rob left it after completing a great installation job. True, we did have a few hiccups along the way, but our experience with all the staff involved at The Kitchen Store (Kerry, Jess, Kevin, Sian) was exemplary and resolved quickly, still achieving a high-quality result. Special mention for Kerry who suggested nice extras that we hadn't thought of, was able to provide design solutions to meet our preferences, and was so patient with us. Thank</i>	5.0
Google	Nov-18	Brighton & Hove	Rick Poland	<i>It's a big YES to Kevin plus team and the Kitchen Store at Hove. We planned our kitchen over several years and thankfully chose the Kitchen Store in Hove after several visits. Kevin came up with a wonderful design and was delivered by all the professionals within his team. Special thanks go to Kevin and Jake the kitchen fitter. Can highly recommend them and their top quality products. All of our family and friends have been really impressed and love the kitchen as much as we do. So if you planning a kitchen, the Kitchen Store is the place to go. Thanks for delivering our dream kitchen. Rick and Dawn</i>	5.0
Best of	Nov-18	Brighton & Hove	Sarah C	<i>Excellent service from start to finish. Jan came to see our existing kitchen and really listened to what we wanted. The plan he came up with showed that he had really listened to us. The process went smoothly with minimum stress and Dave the fitter was brilliant, he really went the extra mile. The quality of the units and appliances is excellent and the templating and fitting of the worktops and splashbacks was seamless with everyone turning up when they said they would which is great when you are having to take time off work. I would definitely recommend the Kitchen Store to anyone thinking about getting their kitchen re-fitted</i>	5.0
Google	Oct-18	Horsham	Colin Martin	<i>We would 100% recommend the Kitchen store in Horsham to anyone looking for a new kitchen. Cat and the whole team are very professional, knowledgeable and they deliver excellent customer service. At each stage they worked very hard to ensure we ended up with a superb, quality kitchen which met both our design and functional needs. Dave the fitter was extremely conscientious and did a fantastic job, making sure every detail was completed to the highest standard possible. Overall it was a first class service from start to finish and</i>	5.0
Google	Oct-18	Horsham	Lariesa Jarvis	<i>[no message]</i>	5.0
Google	Oct-18	Brighton & Hove	Karl Starnes	<i>If you want a new kitchen then you MUST go the the kitchen store in Hove. They had been recommended to me by two separate friends, who both said they had Kevin do there design. So off I went, asking for Kevin and the rest is history. I got a few different quotes and designs , and from the start I found Kevin by far the most professional and accommodating. And all I can say is that I am so happy I went with the kitchen store. From start to finish they have made the whole process much more bearable. Kevin came up with a great design with some fantastic ideas that I hadn't thought about. He was always available to talk to me, and more than helpful when I wanted to [yet again] change something! We were having a lot of renovations done at the same time, and thanks to Kevin, the kitchen was the least stressful part of it all. From start to finish I was impressed with the company. Design, manufacture, fitting and finish all done to the highest standard. When you are spending a large chunk of money, you want to have faith in where it is going. I can tell you, you won't go wrong if you</i>	5.0
Google	Sep-18	Horsham	Melina Sale	<i>[no message]</i>	5.0
Google	Sep-18	Brighton & Hove	Daisy V	<i>We love our new kitchen and are so grateful to Kevin for his patience and inspiration ideas and also to Harry, Rob and Aiden for the installation. The whole process was seamless, such a professional service from everyone we dealt with at the company, with attention to detail and nothing is ever too much trouble. For value for money and an amazing result I would have no hesitation recommending The Kitchen Store in Hove. (Vance Family)</i>	5.0
Best of	Sep-18	Brighton & Hove	Beccy B	<i>If you want a new kitchen then you MUST go the the kitchen store in Hove. They had been recommended to me by two separate friends, who both said they had Kevin do there design. So off I went, asking for Kevin and the rest is history. I got a few different quotes and designs , and from the start I found Kevin by far the most professional and accommodating. And all I can say is that I am so happy I went with the kitchen store. From start to finish they have made the whole process much more bearable. Kevin came up with a great design with some fantastic ideas that I hadn't thought about. He was always available to talk to me, and more than helpful when I wanted to change something yet again! We were having a lot of renovations done at the same time, and thanks to Kevin, the kitchen was probably the less stressful part of it all. From start to finish I was impressed with the company. Design, manufacture, fitting and finish all done to the highest standard. When you are spending a large chunk of money, you want to have faith in where it is going. I can tell you, you won't go wrong if</i>	5.0
Google	Aug-18	Horsham	Michael Brown	<i>The service from start to finish was first class. Thank you to Cat, Jessica and Dave the fitter who was really helpful, efficient and did a great job. Everything was done in a very professional way and everything happened as it was supposed to. We are over the moon with our new kitchen. We would highly recommend Kitchen Store Horsham. Thank you all Michael and Jane</i>	5.0
Houzz	Aug-18	Brighton & Hove	Steve Pearson	<i>I can't give Kevin and the team enough praise for the help, assistance and patience they provided which resulted in a fantastic new kitchen and utility room. Right from the outset we had the benefit of Kevin's expertise, knowledge and professionalism and the service he offered was provided to the letter. It was a real comfort to know Kevin or one of the team were at the end of the phone to discuss and iron out any issues or questions. A special mention too for Dave who fitted both the kitchen and utility room and did an amazing job - a real professional who takes a real pride in his work. A really nice friendly guy too. So a great experience from start to finish. It was a daunting project made easy by such a super team!</i>	5.0

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Google	Aug-18	Brighton & Hove	Dave Williams	<i>Kevin & the design team along with Harry & his installation team gave us the kitchen we wanted within our budget. It looks great, it works well for us - we're really pleased with it. Nothing was too much trouble for the team & the standard of work was excellent. We're glad we went to The Kitchen Store - Hove</i>	5.0
Google	Jul-18	Horsham	Michael Jones	<i>The Kitchen Store, Horsham, have recently completed our kitchen, which was a total refit. It was a completely professional project from start to finish. During the design stage we were guided by experts to achieve the very best design to suit us and our budget. The removal and disposal of the old units and appliances was all taken care of and during this time the staff made sure we had the essential services reconnected at each days end. The fitters were courteous at all times and frequently kept us informed of the progress. On completion, all the work was checked by the original designer and made sure we were happy with the end result. We have had several comments already on our splash-back, which was a reverse print on glass from an image chosen by us. To sum up, I wouldn't hesitate to recommend this company to anyone looking for a new</i>	5.0
Google	Jul-18	Brighton & Hove	Shaun Prysolak	<i>[no message]</i>	5.0
Google	Jul-18	Brighton & Hove	Anna Palmer	<i>We are delighted with our finished kitchen brought from The Kitchen Store. Kerry from the Hove store produced a great design which has resulted in exactly the space we had hoped for! Thanks for helping us achieve our dream kitchen!</i>	5.0
Google	Jul-18	Brighton & Hove	Our House	<i>Having tried many different stores Jan at The Kitchen Store Hove produced the 'wow' design we were looking for. From then on it was a smooth operation to order and fit. Harry and Rob, the fitters, were amazing, they work very hard, always on time, always left the house clean and tidy and ensured all issues were resolved. Very happy with our fantastic new kitchen.</i>	5.0
Houzz	Jul-18		gashworth	<i>From initial design to final installation of large kitchen and two utility rooms, we couldn't be more pleased with The Kitchen Store. Particularly since, due to factors beyond our control, the timescales had to adjusted several times. The flexibility and patience shown was commendable. Would recommend this company 100% for great approach, quality of on site workmanship and end result giving great value for money.</i>	5.0
Houzz	Jun-18	Lancing	Christina E	<i>Having visited us at home, Mark from The Kitchen Store listened to our ideas, talked us through the options, redesigned our kitchen and guided us through the whole process. From advising on cabinets and appliances, to relocating appliances around the kitchen and colour choices, we were in safe hands! Everything was explained really clearly - what would happen each week of the fitting, when things would be delivered and appliances re-connected, so we were well prepared and no surprises. A few weeks before starting, Dave the Kitchen Fitter visited us to go through the plans and again advise on specifics. On the first day, he set about stripping out the old kitchen, ensuring minimal disruption (noise or dust) and even checked that we'd done all the washing before disconnecting the machine. He really couldn't have been more considerate or helpful, ensuring we knew what was happening the next day, and the trades that would be coming in (plasterer, electrician etc). He arrived with them in the morning then returned later in the day to ensure the work was undertaken (everything was of the highest standard). Dave himself had quite a challenge with some of our cabinets as they needed to fit around a boxed-in section, but he skilfully adjusted them. It takes time to fit a kitchen...and has the potential to be very disruptive, however, we found it pretty straightforward and most of the house was unaffected, largely due to Dave's methodical and tidy way of working. In summary, we've been really impressed with the service provided by The Kitchen Store - from our initial forays into the shop a year or more ago, to the design phase, project management (including the various bookings organised by the office team for the worksurface and splashbacks to be measured and fitted), the removal of the old kitchen and the fitting of</i>	5.0
Google	Jun-18	Brighton & Hove	Laura at Votch	<i>We went in to the Kitchen Store, Hove having been to some of the bigger named companies that we had been thoroughly unimpressed with. From the off it was clear we could purchase a quality kitchen from The Kitchen Store and Kevin helped us to design the perfect one utilising the space we had in our kitchen. We absolutely love our new kitchen and the whole process of designing it and working with The Kitchen Store was incredibly smooth and easy - we wouldn't hesitate to recommend them to anyone - thank you!</i>	5.0
Google	Jun-18	Brighton & Hove	Alex Newson	<i>Kevin designed our dream kitchen and was always available along the way for questions and advice, Harry & Rob expertly fitted the kitchen and Sian project managed the job. We couldn't be happier and would thoroughly recommend The Kitchen Store without reservation. We definately made the right choice. 5 Star Service</i>	5.0
Houzz	May-18	Brighton & Hove	Jacqueline B	<i>We were quite apprehensive about replacing our kitchen but Kevin and the team at Hove were both patient and supportive. We are pleased with the design. Harry and his team fitted it and without exception every trade was both polite and proficient and all cleared up nicely when they had finished. Nothing was too much trouble and when a couple of items needed redoing they were carried out without a quibble. We are delighted with the end result. Thank you to you</i>	5.0
Houzz	May-18		David Pickering	<i>Great service form start to finish. Caring attitude was demonstrated by being responsive to emerging needs and wants so we ended up with the perfect solution. Have had Paula Rosa units before and was not disappointed with what we have got this time</i>	5.0
Google	May-18	Brighton & Hove	Simon Barnes	<i>Very professional. The staff are all very good at their jobs and we are really happy with our brand new kitchen.</i>	5.0

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Best of	May-18	Brighton & Hove	Kathy J	<i>We love our new kitchen! From design discussions to installation the whole team at The Kitchen Store were professional and proficient at their roles within the project. Kerry was able to deliver all of our requirements in the final design and the fitting team were a delight to have in our home. Everything has been finished to a high standard and all minor issues fixed immediately. Definitely a five star experience.</i>	5.0
Best of	May-18	Brighton & Hove	Diana R	<i>Delighted with our new kitchen. We approached three kitchen companies and Jan's design was by far the most attractive, practical and functional. It met all our needs and more. We have twice as much storage and the kitchen actually looks bigger than before! Harry (lead fitter) and his team are really competent and courteous. They stuck to the schedule so no time was wasted and within two weeks we went from no kitchen to completion. Sian kept us regularly updated on the progress which was also much appreciated. The Kitchen Store is a</i>	5.0
Best of	May-18	Horsham	Claire S	<i>I can highly recommend the Kitchen Store Horsham. Cat was fantastic with her designs and ensured the whole process ran very smoothly from start to finish. Marc the fitter was excellent with great attention to detail. Our new kitchen looks amazing!</i>	5.0
Google	Mar-18	Brighton & Hove	Maria Harwood	<i>Exceeded all expectations. Kerry made the image in my head a reality and my kitchen is really gorgeous. There were a few obstacles along the way but the team worked hard to overcome these and the end result is a beautiful, top quality kitchen. Thanks guys!</i>	5.0
Google	Feb-18	Horsham	Deb Mynard	<i>Fantastic from start to finish. When you become stressed with having a new kitchen to choose , Cat and Sam are great at helping you make the right decision . The store have a vast variety of units , styles colours and everything is made to a high standard with made to measure units an option. We also had the kitchen fitted by Tom, who worked wonders in putting everything together perfectly. We are so pleased with our new space and cant recommend the store highly enough for the service and help they gave us getting our dream kitchen. Thanks to</i>	5.0
Google	Feb-18	Horsham	David Drew	<i>david drew Great experience , fitted a superb new kitchen for us in Billingshurst . Just moved in and we are delighted . Shop staff AAAAAAAAAA***** Dave the fitter , a very accomplished fitter . AAAAAAAAA++++++ Thanks Drew</i>	5.0
Google	Feb-18	Horsham	Ed Hartwell	<i>Ed Hartwell Very helpful staff who spent lots of time going through all of the different options for our new kitchen. Lots of kitchens on display to look at in the store.</i>	5.0
Google	Feb-18	Horsham	Ian Cutting	<i>[No message]</i>	5.0
Google	Feb-18	Brighton & Hove	Valentina Long	<i>A five-star rating is most definitely well-deserved by the Kitchen Store Hove. From the initial inquiry, and throughout the whole project, all staff were professional, friendly, helpful and enthusiastic about every stage of the project. Harry, the kitchen fitter, together with his team did an amazing job. My special thanks go to Kerry Birmingham who designed the perfect kitchen for my house. Her remarkable attention to detail, creativity and calm approach to solving any problems contributed to a great finished result. I love my new kitchen! Thank you Kerry.</i>	5.0
Google	Feb-18	Brighton & Hove	Steven Moss	<i>The Kitchen Store designed and fitted our Kitchen in November 2016 and our Utility room in May 2017. From the outset they were fantastic, Kevin the designer helped us design the kitchen from our ideas and the fitters were all tidy and did a great job. Even when there were glitches, no matter how small Kevin made sure they were rectified without question. Thank you Kevin and would highly recommend the team at Kitchen Store Hove.</i>	5.0
Google	Feb-18	Brighton & Hove	Colin Monella	<i>[No message left]. We have no record of ever supplying this customer.</i>	3.0
Google	Feb-18	Brighton & Hove	Rachael Clarke	<i>I had an old kitchen and desperately needed an update but just wanted a very clean line kitchen with practical solutions and great work space. Jan Hunsballe measured and designed one for me built around my own specific needs. The fitters came via the kitchen store and were professional and lovely and even went the extra mile by fluting the cooker hood straight outside even though I thought this could not happen without it costing a fortune. It was checked and triple checked by Jan to ensure all was perfect. I was delighted the finished kitchen was classy, well designed and practical and the service was exceptional I would highly recommend the Kitchen Store to anyone needing a new or</i>	5.0
Google	Feb-18	Brighton & Hove	Stuart Puttick	<i>After shopping around many kitchen retailers I opted to purchase from the Kitchen store in Hove. The quality of the products on offer was far superior to any of the competitors and the staff were most welcoming and very helpful. Kerry and Kevin created a fantastic kitchen design that suited my new extension perfectly, they were also able to accommodate my wishes to have an island and american style fridge. Harry was responsible for the installation, he was most professional, polite, and a pleasure to have in our home during the process. The kitchen is now complete and i could not be happier with the result. The use of space is most impressive and I have more storage than i could have hoped for in the space allocated. I recommend the Kitchen Store highly to anyone planning a new kitchen install. Thanks, Stuart.</i>	5.0

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Google	Feb-18	Brighton & Hove	Karla Newell	<i>Our new kitchen is finally finished. It all looks amazing and is great to use. Initially we got quotes from three different companies. There seemed little price difference between them, but the Kitchen Store's flexible approach to design and their ability to customise standard units to fit our space made us choose them. We liked the fact it's a local company. Kevin from the Kitchen Store did a great job designing it all. Not only did he make some really clever suggestions, he also took our own wishes and ideas on board and tried to find the best solution for fitting the kitchen into a rather small and tricky space. Kevin looked after us throughout the build process and Graham did a good job coordinating the timing of all the different deliveries and services. Harry, the kitchen fitter, and his team of builders did a fantastic job. They are excellent craftsmen with an eye for detail and a high standard of finish. They are nice people to have around, very polite and thoughtful and they cleaned up meticulously at the end of each working day. What more do you want? The whole Kitchen</i>	5.0
Google	Feb-18	Lancing	Andy Kendall	<i>We have had 2 wonderful kitchens over 5 years in 2 homes now. Mark has a wonderful way about him, he considers his customers. Now when the big day comes...All excited, delivery has always been on the day and within one hour of time expected. Dave the fitter, expert and a excellent job on both occasions, on time, great job, care and consideration and cleans up after himself. I would recommend The Kitchen Store and its brilliant and fantastic staff to anyone. Give them a try, you won't be disappointed. Well done and thank you for both our wonderful</i>	5.0
Google	Feb-18	Lancing	Johnny Kenneally	<i>I would like to thank Mark and the team for my beautiful new kitchen. From design to finish the level of service I received was fantastic. I would have no hesitation in recommending The Kitchen Store to anyone who was thinking of buying a new kitchen. Once again thankyou so much for everything. Yours sincerely. Jay Slater</i>	5.0
Google	Feb-18	Lancing	Marie Hills [Staff]	<i>Could not fault the customer care or the quality of the kitchen Thank you so much for making my kitchen the best place to be in the house.</i>	5.0
Houzz	Dec-17		Bernard Harris	<i>A truly outstanding organisation, excellent staff and customer service, great prices and quality. Delivered on time by professional staff. I would recommend the Kitchen Store to any prospective customer</i>	5.0
Best of	Nov-17			<i>Excellent service from The Kitchen Store - the whole process from original design, post-design consultation and product management was highly professional and stress-free. All the various builders, electricians, plumbers and fitters were 100% reliable and I would strongly recommend The Kitchen Store to anyone wanting a new kitchen</i>	5.0
Best of	Oct-17	Brighton & Hove	Will Woodhouse	<i>After obtaining 2 other quotes to replace our kitchen, we wanted to try somewhere local for a 3rd quote. We met with Jan, one of the directors, and we are so pleased we did. During initial chats and conversations about our needs and requirements, we built up a great rapport with Jan. Jan is extremely charismatic and all his staff are extremely amiable and they all went the extra mile to ensure we were more than satisfied at every step of the process. Whether it be helping us choose the right tiles that matched the Corian work tops or giving us advice to save costs. As we had certain budget constraints, Jan worked with us to ensure that we were within budget and that we were 100% satisfied too. We were guided by Jan and his staff every step of the way and we are extremely satisfied with the end result! Jan even came round twice to inspect the quality of the fitting. We would thoroughly recommend Jan and The Kitchen Store to anyone due to their exemplary service. If you want a seamless process, go and see them</i>	5.0
Houzz	Sep-17		Maria Hutchinson	<i>I am delighted with my new kitchen. I got very good service from the initial design to the fitting. The whole process was done in a professional manner. I would recommend The Kitchen Store to others.</i>	5.0
Houzz	Aug-17	Brighton & Hove	Vik Hill	<i>These guys did exactly what they said they would do, exactly when they said they would do it, and for exactly the price they quoted - no messing about. They listened very carefully first to how the room would be used and so their final design was very sensitive to those needs. The main fitter was a star and the out come was extremely good - no problems at all.</i>	4.0
Best of	Jun-17	Brighton & Hove	Karla N	<i>Our new kitchen is finally finished. It all looks amazing and is great to use. Initially we got quotes from three different companies. There seemed little price difference between them, but the Kitchen Store's flexible approach to design and their ability to customise standard units to fit our space made us choose them. We liked the fact it's a local company. Kevin from the Kitchen Store did a great job designing it all. Not only did he make some really clever suggestions, he also took our own wishes and ideas on board and tried to find the best solution for fitting the kitchen into a rather small and tricky space. Kevin looked after us throughout the build process and Graham did a good job coordinating the timing of all the different deliveries and services. Harry, the kitchen fitter, and his team of builders did a fantastic job. They are excellent craftsmen with an eye for detail and a high standard of finish. They are nice people to have around, very polite and thoughtful and they cleaned up meticulously at the end of each working day. What more do you want? The whole Kitchen</i>	5.0
Houzz	May-17	Brighton & Hove	Michael Connock	<i>We are delighted with our new kitchen. Jan and his team helped us with the design of our kitchen, suggesting things we hadn't even thought about ourselves, and implemented the fitting on schedule. The fittings and appliances are of a very high standard and clearly built to last. We would not hesitate to recommend them.</i>	5.0
Google	Jan-17	Lancing	abdi ahmed	<i>[no message]</i>	5.0
Google	Jan-17	Lancing	Julia Pascoe	<i>We went to visit The Kitchen Store as a friend had recently had one installed and recommended them. We had seen a kitchen in a well known retailer but once we came to the store we realised there was no comparison and we were prepared to increase our budget. From start to finish we were impressed with the service of Jan and his team. Jan suggested some simple ideas that made a huge difference to the finished design of the kitchen. It is now</i>	5.0

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Google	Jan-17	Lancing	John Bliss	<i>Mark and his design team at The Kitchen Store have transformed our old kitchen - it looks like a completely different room with twice as much floor and cupboard space. Full marks to everyone, including the fitter Dave for a neat professional job, installed and delivered exactly as promised. We will enjoy using our kitchen for many years to come.</i>	5.0
Best of	Aug-16	Horsham	Simon A	<i>We wanted to thank you for the excellent kitchen you installed at our home. Cat's organisation and regular communication was excellent, and Marc the lead fitter was superb, always on time, courteous and the quality of his work is very high. We are very pleased, many thanks. Simon A</i>	5.0
Best of	Mar-16		Trish B	<i>Just had to send you a message to say the kitchen is already looking fantastic, absolutely thrilled with it and we have the worktop and splash back to go ! What a brilliant team Harry and co are - all of them have been great and so helpful</i>	5.0
Google	Jan-16	Lancing	Suzanne Proctor	<i>We recently had our kitchen designed and fitted by The Kitchen Store and from start to finish both their service and staff were second to none. We received a very professional, personal and friendly service and our kitchen is everything we hoped for. I would recommend them to anyone - you won't be disappointed!!</i>	5.0
Google	Jan-16	Lancing	Paul Johnson	<i>Thanks The Kitchen Store! Great people, lovely welcome, wonderful kitchen. From the first thoughts to fitting we couldn't fault you and would recommend you to anyone.</i>	5.0
Google	Jan-16	Lancing	Ben Cheal	<i>Really recommend The Kitchen Store. Very personal, knew we wanted the kitchen to be absolutely right and so were happy to give of their time to ensure this. And after completion, a carpenter we knew said it was one of the best kitchens he had seen fitted. Have sent lots of people to them since</i>	5.0
Google	Jan-16	Lancing	Liam O'Shea	<i>I recently purchased a new kitchen from The Kitchen Store. They designed the new kitchen around my specifications and installed it quickly and with minimum fuss. I love the new kitchen (particularly the sparkly splashback!) and friends have been full of admiring comments. Thanks guys!</i>	5.0
Google	Jan-16	Lancing	Dom Aloe	<i>If you want to make adjustments or add more units to your manhattan kitchen they can't help and suggest getting your own kitchen fitter!!</i>	2.0
Best of	Oct-15		Esther S	<i>Thank you so much for helping provide us with our lovely new kitchen. The builders only just left on Friday evening so we're finally un-peeling all the protective covers, cleaning and filling up our new cupboards now! I thought you might like to see the end result. We're excited to see what it looks like after we've painted the walls. We absolutely love it. We will certainly recommend The Kitchen Store and we found your customer service across the team exceptional. Tom and I were grateful for your patience with having to move dates etc because of the delayed building work. Also, the Corian worktop is wonderful - I'm so glad we were able to get that in the end as it has made such a dramatic difference and we absolutely love the colour. Martha is also very happy running round her new kitchen too! One tiny thing, we appear to be missing a couple of small screws for one of the handles. Please can you direct me to who I can liaise with to ask for these as we've tried several alternatives we had and they haven't fitted. Thanks again and please pass on our extended thanks to the rest of the team.</i>	5.0
Best of	Mar-15		Denise B	<i>My kitchen is now finished - apart from a final 6" of glass - and I am delighted with it. I couldn't be happier with every element of the process - from the consultations, through to all the different tradespeople, and the back office staff. It has been completely pain free and everything completed exactly on schedule. Thank you to all concerned for their efforts. I am happy to recommend Kitchen Store most highly.</i>	5.0
Best of	Mar-15	Brighton & Hove	Deborah J	<i>After much deliberation and many hours of looking we have ended up with a fantastic modern kitchen from the Kitchen Store. This is in no small way down to the support and guidance of the team at Kitchen store, most notably Jan, but also Kevin, Kat and Dave who worked hard to get the get kitchen fitted on time and to a high standard. Your patience in working alongside my contestant indecision was much appreciated. The service was fantastic, communication was clear and timely, delivery was on time and complete, fitter worked efficiently and in a clean tidy way. After care has been good, with the speedy resolution to one problem hinge. All</i>	5.0
Google	Jan-15	Lancing	Elod Imreh	<i>[No message left]. We believe this review was left by a BOT.</i>	3.0
Best of	Jan-15		A P	<i>More than happy to provide some feedback on The Kitchen Store! In-store Service: The service received from you from the outset was very welcoming and attentive, not pushy and revealed a great number of ideas and suggestions we'd have otherwise probably not have considered. The amount of time spent with us, to include the several appointments and early planning made the whole experience a pleasant one and meant we ended up with our dream kitchen. The plans and assurances around site surveys and levels of detail down to consideration of plaster thickness and drying time made us feel very confident in your ability to deliver precisely as per specification. An all round excellent service was received - thank you. The Installation: Dave is a very friendly and accommodating installer and did in the most a very good job. I felt though perhaps a little more attention to detail could have been achieved with areas like cupboard alignment and the flagging of manufacturing defects before installation. The Product: Very Good - it does feel like a premium kitchen, although perhaps slightly expensive. Really though, it's the worktop and splashback that make it stand out from the crowd. Post-installation Service: Excellent. Both you and Charlotte have continued to be attentive and ensure we are happy all issues have been addressed - that is very much appreciated (please pass on our thanks to Charlotte). Many thanks for guiding us through this significant investment and delivering the kitchen which blends perfectly with the new exterior. We highly recommend the Kitchen Store!</i>	5.0
Best of	Jan-15		Mike C	<i>I am very happy with the kitchen. The design is excellent; the units are exceptionally well made and the fitters were very good. The whole process, from design to completion, was smooth and I felt I was being looked after by people who genuinely cared about quality and service. When friends come to my flat they always comment on how great the kitchen looks. I have already recommended The Kitchen Store to others and I will continue to do so.</i>	5.0

Review left on	When	For store	Left by	Comments " "	Our customer scored us
Best of	Jul-14		J H	<i>Dan, Just wanted to thank you and your colleagues so very much for everything you have done for me in the making of my new kitchen. The service I have received from everyone from start to finish could not have been better and I am absolutely thrilled with it as it is now and its not finished yet! Dave has just left and he really has done a superb job,he took great pride in his work and it shows in the end product. It's been a pleasure having him here this week. Thanks again Dan and Dave for everything, have a great Easter</i>	5.0
Best of	Jun-14	Lancing	Nicky G	<i>Dear Mark, Charlotte and the big cheese. I have not had the chance to thank you for the beautiful kitchen that I now have. It was with great trepidation and reluctance that we plunged into kitchen design and model selection. But Mark made it so easy and simple! The goods arrived on time, and the fitter Harry that I will honour forever. Turned up when you said they would, it was all going according to plan. How could it be ? Where was the nightmare that we were expecting? Charlotte smoothed things along the way, soothed my anxieties, and generally kept things going to plan. The work top was fitted when you said it would be. It's beautiful by the way. And the fitters were great. I know it wasn't a big project for you, but for us it was an enormous deal. We cannot praise you or "the team" enough. We are very happy to recommend Manhattan kitchens to any of our friends. My friend recommended you to me.</i>	5.0
Best of	Mar-14		Joanna R	<i>From the moment we walked into your showroom we have been most impressed with the courteous and professional way in which we have been treated, and this has continued throughout the whole process with all the tradesmen that have been involved in the process. It has been a pleasure to deal with the Kitchen Store and I would have no hesitation in using your company again (should the need arise!) or recommending you to others.</i>	5.0
Best of	Feb-14		Maggie O	<i>Thank you for supplying extra shelf supports so promptly. Your service and customer care just add to the best kitchen ever.</i>	5.0
Best of	Feb-14	Brighton & Hove	Rachel S	<i>Hi Jan, Just wanted to let you know how pleased we are with the kitchen. It looks great. Dave was a pleasure, professional and his workmanship was spot on. The whole process from start to finish has been great. We just have one small teething problem, the sink isn't draining very well. Can Dave possibly pop back to have a look. Thanks again, and we will recommend you at every opportunity. Rachel</i>	5.0
Best of	Jan-14	Brighton & Hove	Nick	<i>Dear Jan, Dave came this morning, on the dot as always, and completed all the finishing work in the kitchen. I want to say, the experience of working with you, Dave and your colleagues has been a true pleasure. You deliver beyond promise. Manhattan's product quality is superb. The Kitchen Store's service levels are of the highest. Dave's workmanship and professionalism is impeccable. Nothing has been too much trouble. Your original design has come beautifully to life. The result is something we can all take pride in. Thank you Jan, to you, Dave and everyone</i>	5.0
Best of	Jan-14		J D	<i>Just a short note to thank you and all the staff at The Kitchen Store including Dave Dore the fitter, for the excellent job of design and installation of our new kitchen. Your help from the design stage through to delivery and installation could not have been better with us being kept informed at all stages of the process. Your help in the design of a bespoke unit to overcome the problem of our gas meter was also appreciated and not a service offered to us by some of your competitors during the tendering stage. During the fitting your installer Dave Dore could not have been more helpful as he listened to some of my concerns particularly with the sink waste pipes and was able to come up with a suitable system to allow access for cleaning of the pipes and ensuring a proper water/air seal to both the half sink and also the main sink. He was able to fix the shelves under the sink in such a way that they can be removed if necessary to provide maximum access to the gas meter should the need arise without having to remove the whole unit. The whole job was carried out in a tidy way and completed on schedule as agreed. I will be more than happy to recommend The Kitchen Store to anyone wishing to</i>	5.0
Best of	Jan-14		Matt C	<i>Hi Emily, just wanted to say thanks so much for all your help with the design of our island...you made a complicated process very easy and your design advice saved us from some big errors! Your customer service was excellent, and please make sure the rest of your company knows!</i>	5.0
Best of	Jan-14		Alison and Andrew	<i>Thank you all so much for all your hard work in helping us with our kitchen plans. We are really delighted with every part of it and we have really appreciated your incredible attention to detail right from the very start when Sam first visited and made such brilliant suggestions. Every stage of the process has been smooth and straightforward because of your planning and organisation and we are really grateful to you all for bringing it all to such a successful completion in time for Christmas. Thank you for all your patience and good humour. We have already recommended you to lots of people and will continue to do so. We can't wait to cook</i>	5.0
Best of	Jan-14	Lancing	Graham and Jenny H	<i>We just wanted to tell you how thrilled we are with our new kitchen, which we achieved with the help and support of Daniel Redfern. Our kitchen is quite small and we wanted a lot in it! Daniel helped us to achieve what we needed, whilst also achieving a sleek streamlined look and a kitchen that works. We are very pleased with the Paula Rosa units that look really good. We received good customer service with any problems being quickly solved by Daniel (and Sara when Dan was unavailable.) We will have no hesitation in recommending your company</i>	5.0
Google	Jan-14	Brighton & Hove	Ellis Bergman	<i>[No message left]. We have no record of ever supplying this customer.</i>	1.0